

## **101 RV RENTALS**

850 W Los Angeles Ave Simi Valley, Ca 93065  
Tel (805) 210-7391 Fax (805) 210-7390

### **RV Pickup & Go Rental Agreement**

Rental Terms – PLEASE READ AND INITIAL ALL PAGES

#### **Reservation and Renter Requirements**

1. ALL drivers must be a minimum of 25 years of age and possess a valid drivers' license.
2. Renter must have a major credit card and picture ID. A copy will be taken on date of departure.
3. Renter must be present at time of pick up and renter's identification name must match name of credit card being used to pay for rental.
4. Additional drivers are allowed but must present their own insurance to cover the RV while driving. 2 drivers are free and additional drivers after the first 2 will be charged a \$25 fee each. A Copy of ALL drivers' license must be on file in our office before departure.
5. A deposit of \$250.00 is required to reserve motorhomes. In the event of a cancellation there is a \$100.00 charge if you cancel more than 30 days in advance. If you cancel within 30 days of the rental, you forfeit the total rental amount and can use your paid trip on a later date within a year, scheduling permitting.
6. 101 RV Rentals reserves the right to substitute an upgraded motor home should the RV reserved be made un-rentable for any reason.
7. With acceptance of the reservation application request, a contract with Terms and Conditions and Cancellation Policy will be returned to you for your signature and initials. Signed Contracts must be on file to complete the booking of a RV.
8. No same day rentals are accepted. A minimum of 24 hours is required to process all paperwork and to process and prep the rental unit.

#### **Rental Day**

1. Minimum rental periods vary from 3 to 5 nights depending on the time of the year and holiday dates.
2. Pick ups and returns are by appointment first, then by first come first serve bases. **All Rentals originate and are to be returned to our Simi Valley, CA location.**
3. Rental rates are based on the number of nights the motor home is used. Each night constitutes a rental day.
4. Rental charges are based on rates in effect at the time of pick up.
5. Rates are subject to change without notice.

#### **Pick Up and Returns**

1. Pick up times are scheduled appointments between 2:00 pm- 4:00 pm Monday- Friday. We may be flexible on times when scheduling permits us to be.
2. Scheduled appointments are important to keep. If you show up late you may get put at the back of the line, and have to wait hours for an opening time for departure.
3. Return of Rental is 9:00am to 12:00pm Monday – Friday. We may be flexible on times when scheduling permits us to be.
4. Other departures or return times can be arranged however a fee may apply.
5. There are **NO REFUNDS** for early returns.
6. A \$50/hour late fee applies to all returns past 12:00 pm
7. Please do not arrive late. If you know that you are going to be late for any reason it is your responsibility to call our office. Speaking to our office does not release your responsibility but may give us time to make other arrangements for other valued customers.
8. If you would like to extend your trip please call us as soon as possible and if the rental is available we will advise you of the steps necessary to extend your trip.
9. **All Pick ups and returns will be to 850 W. Los Angeles Ave. Simi Valley, CA 93065**

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#### **Payments and Security Deposit**

1. A \$250.00 deposit is required at the time you make your reservation for booking the rental and must be submitted with the reservation. Cash, Checks, Visa, MasterCard, Discover, and AMEX are all accepted. Checks must be received 30 days in advance.
2. Full payment is due 30 days before your pick up date. We also need the signed and initialed contract and cancellation policy, (it is overdue within 30 days of departure). Reservations made within 30 days require full payment.
3. A security / damage deposit of \$1000.00 is required before departure. This payment is to be made by cash, or credit card (Visa, MasterCard, Discover, AMEX). Common deductions from the security / damage deposit are: damage to motor home, additional mileage, additional generator hours, propane use, fuel, parking violations, additional cleaning fees etc.
4. Refund of the unused portion of the security deposit is made within 21 days of the return of the rental of the motor home.

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#### **Cancellation Policy**

1. Reservation cancelled more than 30 days before your departure date are subject to \$100.00 a cancellation fee.
2. Reservations cancelled with in 30days of departure are subject to full rental fee.
3. Cancellation charges will be taken from rental deposit funds.
4. There is no fee to reschedule your vacation as long as the same class RV is available for your new dates. You can reschedule within 1 year of your original trip dates, scheduling permitting.

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## Insurance

1. 101 RV Rentals carries no insurance for renters on RV's. Renters may either provide an insurance binder for the RV through their own auto insurance policy or purchase insurance through MBA Choice Insurance.
2. MBA Choice can be viewed at [www.mbachoice.com](http://www.mbachoice.com)
3. MBA Choice Rental policies range from \$21.00 to \$30.00 per day on Motorhomes.
4. Upon the successful completion of the rental period if no damages have occurred, the damage /security deposit will be refunded. Usually within 7-21 days.
5. Renter is responsible for **ALL** damages to the vehicle both inside and outside.
6. MBA Choice Insurance offers full collision coverage for the vehicle. ( California State Minimum)
7. Additional Supplemental liability coverage (recommended) is also available from MBA Choice for \$12.95 / a day.

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## Responsibility of Damages and Loss

1. You the Renter are responsible for all damages to the vehicle, even if someone else causes it or the cause is unknown to you.
2. You are responsible for loss of use of the vehicle while it is being repaired.
3. **You are responsible for ALL damage or loss caused by BLOWOUTS, punctures or other road damage, unless the damage is caused by a "loss" that is caused by a collision.**
4. You are responsible for all missing equipment
5. You are responsible for Any Theft or Vandalism.
6. You must report all accidents and / or damage within 5 hours of the occurrence. You agree to pay these charges from credit sources listed in your contract, and assume all responsibility to submit accident reports and claims to the proper authorities.
7. Customers / Renters are responsible for reporting and payment of all parking / traffic violations at rental termination. Non-reporting of parking /traffic violations breaches the Rental Contract and may result in an administrative charge of up to \$250.00 in addition to the fines.
8. Below are our administrative fees connected with any damage claim, regardless of whether you are at fault. These fees are: ( Cal. Civil Code 1936(b)(6))

<u>Amount of Damage:</u>	<u>Administrative Fee:</u>
Under \$100	None
\$100-\$500	\$50
\$501-\$1500	\$100
Over \$1500	\$150

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### **Restricted Areas**

1. Unpaved roads, dirt roads and "off- road" areas.
2. Non-public roads
3. All desert areas during hot periods over summer. Including Black Rock, Nevada or within 100 miles of there. **NO BURNING MAN RENTALS!**  
Consult 101 RV Rentals for a complete list of restricted areas.
4. Restricted areas include Mexico, Canada, New York City, Apache Trail, AZ.
5. Renter is liable for ALL DAMAGES to the RV Vehicle, Tires, Towing charges and other expenses as a result of a breakdown associated with operating in these areas.

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### **Maintenance and Breakdown Responsibility**

1. The Customer / Renter is responsible for checking engine oil, fluids, tires and coolant levels at each refueling, as well as reporting mechanical failures immediately.
2. 101 RV Rentals will give instructions and procedures for maintenance at time of rental.
3. Customer / Renter may be held responsible for mechanical damage due to negligence in vehicle operation or failure to provide normal maintenance. In the event the vehicle is in breakdown repair for 12 hours or more, through no fault of the customer, our responsibility to the customer is limited to refund of daily rate or portion thereof.
4. ALL ANCILLARY SYSTEMS / ITEMS including: radio, refrigerator / freezer, microwave, roof and central A/C, heating, leveling jacks, TV's, DVD players, VCR, awnings, slide outs, roof vents, Electric Step, in-dash A/C, rear back-up cameras, Water Heater, Water Pump, reading lights, outlets, propane system, and any other RV equipment are ALL considered ANCILLARY SYSTEMS/ ITEMS. When we are informed that these items / systems are not operating properly it is our standard policy to fix them. During the course of your trip if one or more of these systems are not functioning please contact our office and we will assist you. **NON-OPERATING ANCILLARY ITEMS/ SYSTEMS are NOT considered breakdowns and NO REFUNDS are available for repair time to these items.**
5. If you need Emergency Roadside Assistance call 101 RV Rentals. 805-210-7391
6. Additionally Renters are given cell phone numbers of RV specialist to aid them with any questions throughout their trip.
7. Renters are authorized to spend up to \$100.00 to fix any problems but must submit a receipt for reimbursement. If the repair is more than \$100.00 renter MUST call 101 RV Rentals for authorization.

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### **Loss of Use**

Due to any of the causes listed below Loss of Use is the responsibility of the renter and will be charged to the renter.

1. Return of the motor home by the renter past or before the contracted return date and/ or time
2. Damage repairs to the Motor home that is the responsibility of the Renter and causes 101 RV Rentals to not have use of the motor home.
3. Any other action by the Renter that renders the motorhome unavailable for use.

The rate charged will be our normal daily peak rental rate (complete day) for the period of lost use. Each day of lost use equals 4hrs labor on the repair invoice / estimate. Renter authorizes 101 RV Rentals to charge their credit card for these charges.

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### **Mileage**

1. There are 100 free miles a day included in the daily rental rate of the Motorhome.
2. Additional miles will cost between .41 / mile to \$1.00/ mile depending on total miles traveled.
3. Please call our office to find out your total additional mileage charge.

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### **Generator Use**

1. All Motorhomes are equipped with a generator. The generator is used to run A/C, Heater, TV, DVD, Microwave, Electrical outlets and recharging the batteries power.
2. There are 2 FREE hours a day included in the daily rate of the Motorhome, excess hours are charged at \$3.00/ per hour.
3. The generator is not required for normal vehicle driving operation.

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### **Cleaning the Motorhome**

1. A minimum cleaning fee of \$119 for Class C's and \$129-\$139 for Class A's will be charged for each rental unit upon return. This includes dumping the Grey and Black tanks.
2. Please do bring back the rental as clean as possible. PLEASE DO TAKE OUT YOUR OWN TRASH!
3. Motorhomes requiring special cleaning will be subject to additional charges up to the full \$1000.00 security deposit. This fee is at the sole discretion of 101 RV Rentals.
4. The cleaning charge is for interior and exterior cleaning only and does not include any repairs needed.

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### **Fuel**

1. All of the RV's fuel and propane tanks are FULL when dispatched and MUST be returned FULL or a \$65.00 service charge plus fuel charge will be charged to the renter. We can refill your propane upon return for market price (subject to change), currently \$4.50/gallon for propane.

2. No warranties are made regarding fuel tank capacity or fuel mileage. We assume no liability for fuel consumption rates.
3. All gasoline, diesel or propane refueling during the trip and upon return is at customer/renters' expense.

\_\_\_\_\_ **SMOKING/ PETS AND USE OF REAR LADDER/ ROOF are PROHIBITED**

1. All of our units are **NON SMOKING** units and we enforce a strict **NO SMOKING** policy.
2. **There is a \$500.00 fee for rentals having evidence of smokers, camp fire smoke or pets.**
3. Most rental units DO NOT ALLOW PETS. If we approve a pet, there will be a Pet Fee of \$150.00. You must clean up after your pet and there must be no signs that a pet was in the RV. Otherwise you will be charged extra for clean up.

\_\_\_\_\_ **Towing**

1. Towing is not allowed on most RV's however exceptions may be made based on the item towed and vehicle rented and insurance available.
2. Towed items must be hooked up and inspected by 101 RV Rentals before departure.

\_\_\_\_\_ **Optional Equipment**

1. Additional camping equipment and supplies such as pots, pans, utensils, plates, cups, toaster, coffee maker, bedding, outdoor carpet, camping chairs, wood bundles, generators and more are available through 101 RV Rentals. Please see "Optional Equipment" section of our website [www.101rvrentals.com](http://www.101rvrentals.com) or call for details.

\_\_\_\_\_ **Office Hours**

1. Our office is open from 9 AM- 5:30 PM Monday- Friday (805-210-7391)

**By signing here you agree to ALL RENTAL TERMS STATED ABOVE**

Renter \_\_\_\_\_

Date \_\_\_\_\_